

**Experience HealthND** works to improve outcomes through these core interventions:

- Education on the importance of establishing a relationship with a Primary Physician/Medical Home, adhering to regular office visits and to their physician's prescribed medical regimen;
- Enrollment and comprehensive assessment related to lifestyle and health behaviors;
- Care planning in collaboration with physicians and other providers of care, the participant, and the participant's family/caregiver; based on evidence-based practice guidelines;
- Education on disease conditions, co-morbid conditions & health risk-reduction preventive measures;
- Collaboration and coordination of care for medical and social needs;
- Collaboration and assistance to access and utilize appropriate community resources;
- 24-hour, seven-day-a-week, nurse Telephone Health Information Line **(866-435-4306)**