

ND CCR&R Services

Family Voices Presentation

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Leading the way for child care in North Dakota

Child Care Resource & Referral Services

- ▶ Parent Services
 - Assisting families in their search for child care
- ▶ Professional Development
 - Providing child care providers with educational opportunities
- ▶ Consultation Services
 - Offering support to child care programs and communities through technical assistance and on-site consultation
- ▶ Data
 - Gathering and disseminating information related to the industry of child care



www.ndchildcare.org

- ▶ Bismarck
- ▶ Fargo
- ▶ Grand Forks
- ▶ Jamestown
- ▶ Minot

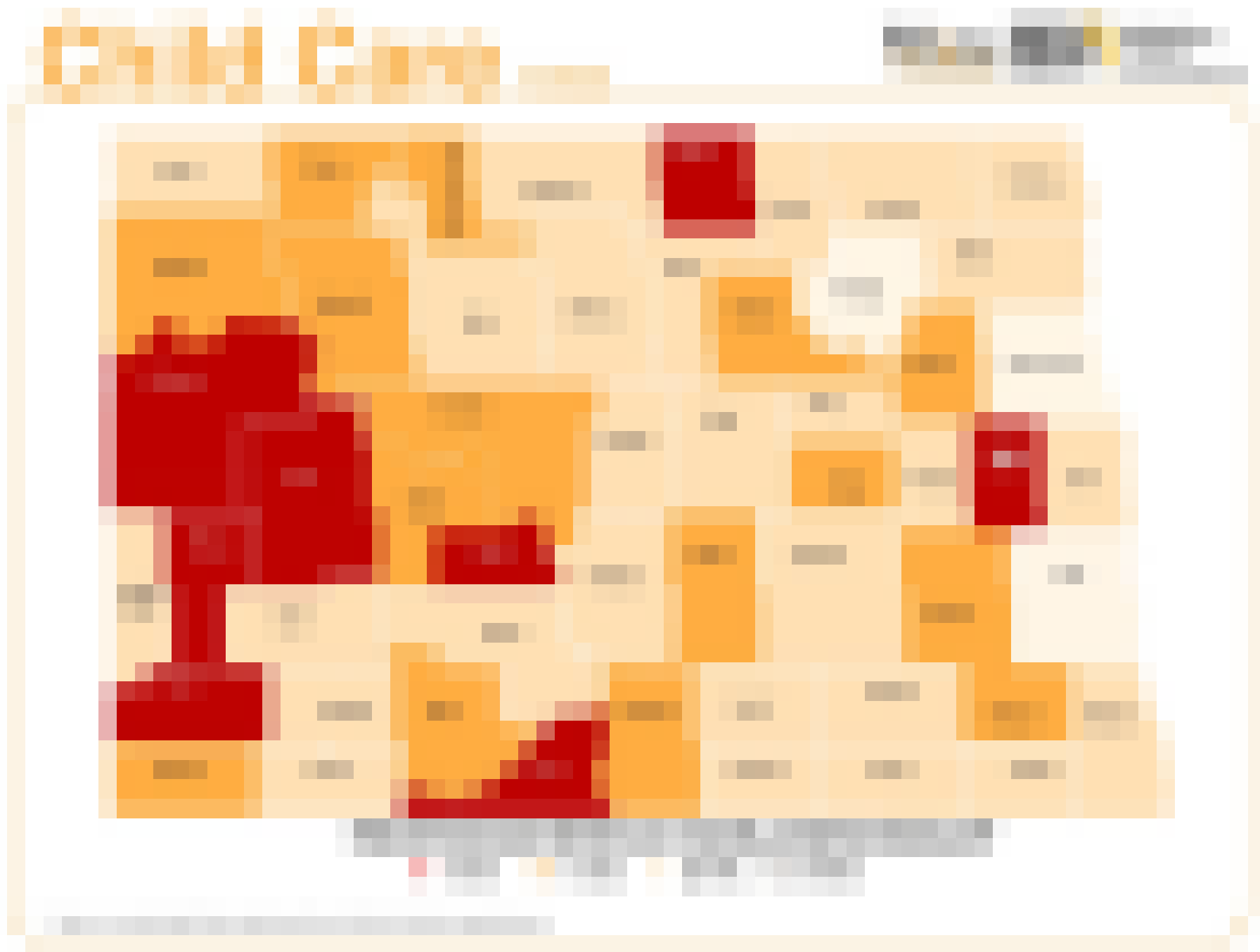
Offices

- ▶ Early childhood consultants
- ▶ Business consultants
- ▶ Child care health consultants
- ▶ Parent services coordinators
- ▶ Professional development and training coordinators

Staff

Licensed Child Care in ND

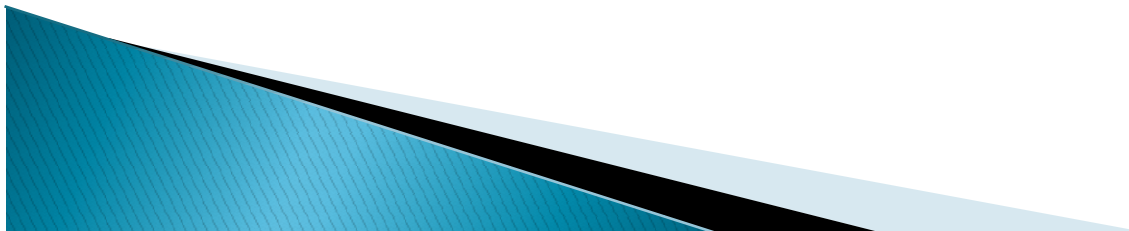
License Type	Programs	Capacity
Family/Group	1,236	14,792
Center care	128	10,710
School-age	55	5,000
TOTAL	1,419	30,502



Parent Services

Database of licensed child care providers

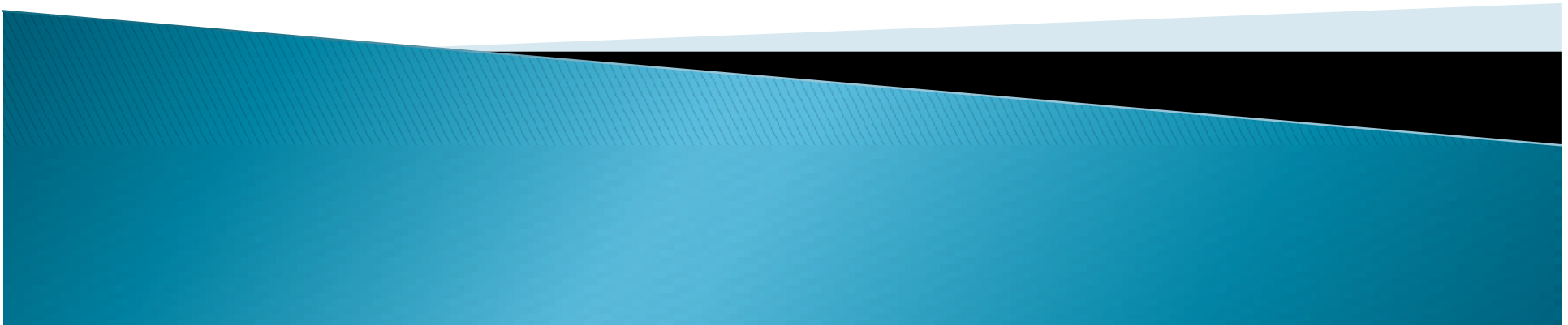
- Data is self-reported
- Provider are asked to keep information current
- Only licensed programs (Licensing is not a guarantee of quality)
- Approximately 45% of licensed programs report they have training or experience caring for children with various special needs



Parent Services

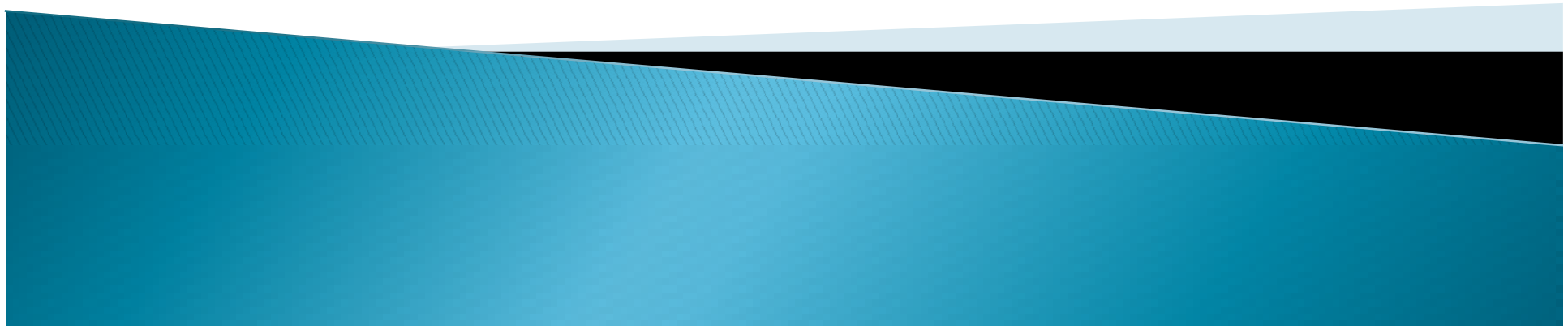
Determine family's specific needs

- Information gathered from families by telephone or online at www.ndchildcare.org
- Data entered into the database
- Software does a “dating game” matching the family's needs to programs
- Options not limited because of special needs
- Referrals must be objective and are never recommendations



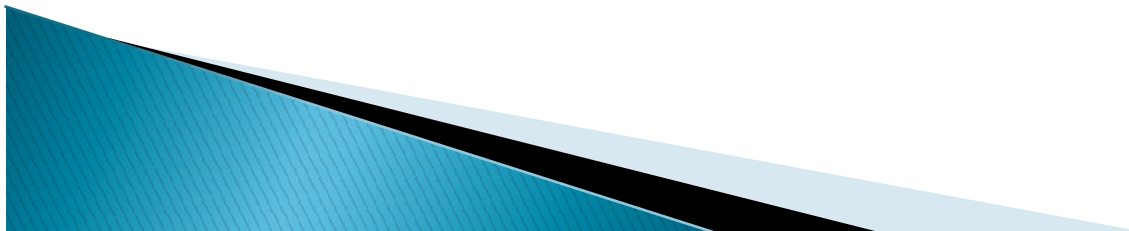
Parent Services

- ▶ Families receive personalized information
 - A customized referral listing of programs who have reported vacancies that match the family's request
 - CCR&R's Parent Guide, *Finding and Using Child Care in North Dakota*
 - An interview Checklist
 - Assorted brochures related to the ages and needs of the children and family



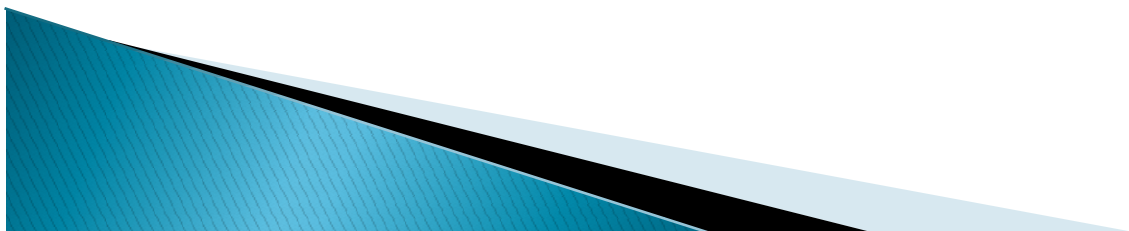
Parent Services

- ▶ In addition, families requesting care for a child with special needs receive
 - *A Choosing High-Quality Child Care for a Child with Special Needs* brochure
 - *Top 10 Things You Need to Know About the ADA* brochure
 - Family Voices brochures
 - Information related to the provider's training and experience



Parent Services

- ▶ Proposed Next Steps
 - Include *Top 10 Things You Need to Know About the ADA* in all parent packets
 - Update Parent Guide
 - Adding PDF files of the above to the ND CCR&R website



Training Services

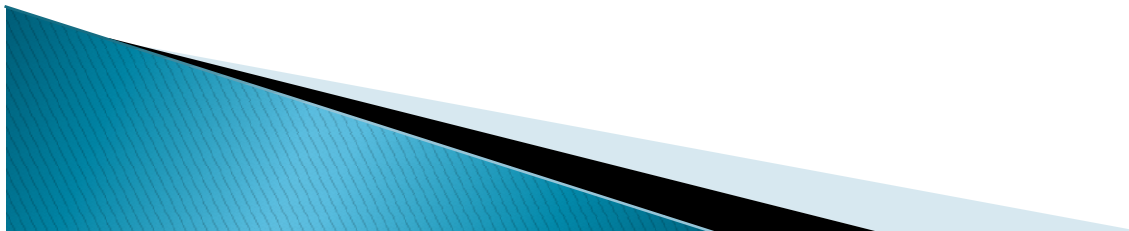
- ▶ CCR&R is the primary source of training for child care providers in North Dakota
- ▶ All child care providers must complete state required Basic Child Care
 - 12 hours of training
 - CCR&R provides this training
 - Must be completed within 3 months of hire date or license date
- ▶ CCR&R partners with the ND Growing Futures System (states training registry system)
 - Choose training and educations to advance their professional development



ND CCR&R Training Formats

- ▶ **Easy Reach Training** – free*, basic training that is 1–3 hours in length and delivered via the internet 24/7
- ▶ **Eager to Learn (ETL) Training** – more in depth online training. Instructor facilitated with a set online attendance schedule (usually once a week for six weeks)
- ▶ **Face to Face Training** – Typically, full-day trainings or training series that are held in each region of the state

* Free on-line Easy Reach training is available until June 2013.



CCR&R Trainings

▶ Face to Face

- Children's Mental Health: Understanding and Intervening
- Understanding Families: Applying Family Systems Theory
- Building Collaborative Relationships with Families
- Program for Infant/Toddler Care (PITC): Inclusion/Access; Early Intervention; Learning & Resources
- PITC: Setting the Stage and When Concerns Arise
- Relating to Children and Families...Autism Spectrum Disorder
- Sensory Processing Disorder
- Family Matters: Addressing Sensitive Issues in Child Care
- Family Matters: Creative a Climate of Partnership

▶ Eager to Learn

- Promoting Children's Mental Health
- Difficult Conversations

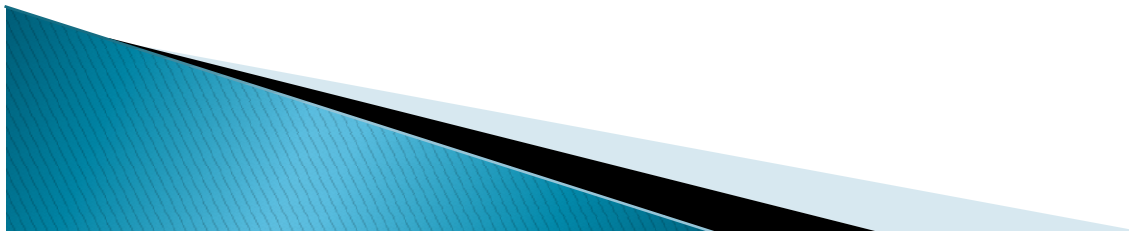
▶ Easy Reach

- Legal and Insurance for Family Child
- Child Care Disability Rights Law



Consultation Services

- ▶ Consultants are available to support child care programs
- ▶ Variety of focus areas:
 - Health and Safety
 - Environments
 - Child Behavior
 - Working with Families
 - Curriculum and Activity Planning
 - Business Practices
 - And much more...



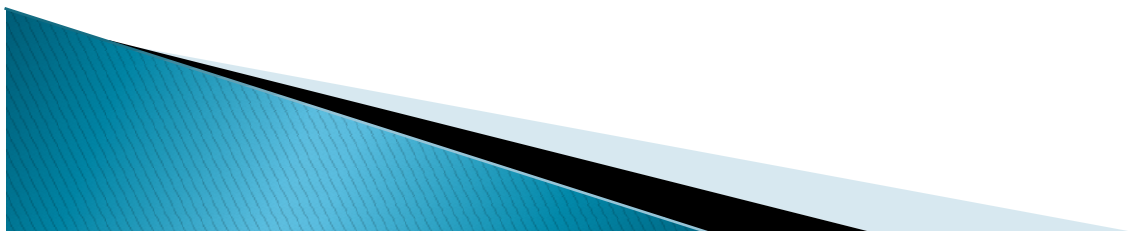
Growing Child Care in ND 2011-2013

- ▶ Existing child care programs
 - Individualized training plan
 - Training and consultation linked
 - Formal assessments
 - Program improvement plans
 - Incentives (\$800 – \$10,000)
 - Onsite Health Consultation
 - Special Health Care Plans
 - Emergency Preparedness
 - Personal Care Routines identified in assessments
- ▶ *Priority given to programs who serve children with special needs and/or Child Care Assistance*



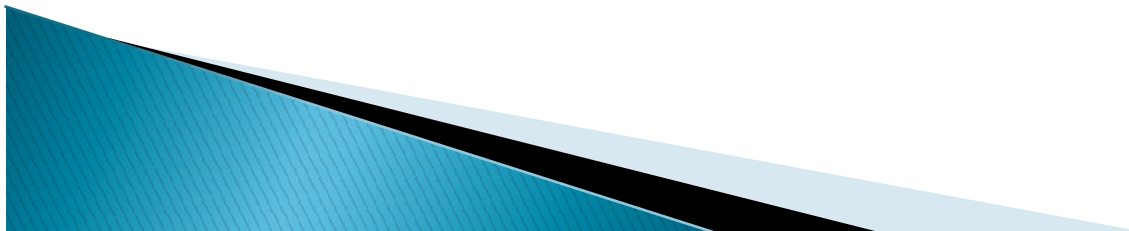
Child Care Recruitment

- ▶ New family/group providers
 - Pre-service training and consultation
 - \$800 start-up funds
 - Consultation for six months
- ▶ New centers
 - Consultation during investigation stage
 - Guidance for business plan development
 - \$9,500 to apply to implementation



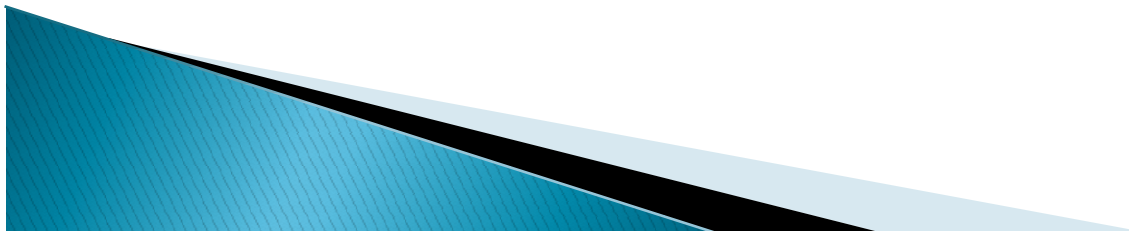
What Parents Can Do...

- ▶ Open communication
 - Parents should clearly explain their wishes and provide information on problems, on changes at home, and about their child's routine, activities, and preference
- ▶ Parents should give respect to a provider as a professional
 - Taking care of children is an important profession and the provider plays an important role in their child's life
 - Invite them to be a part of the child's IEP or IFSP



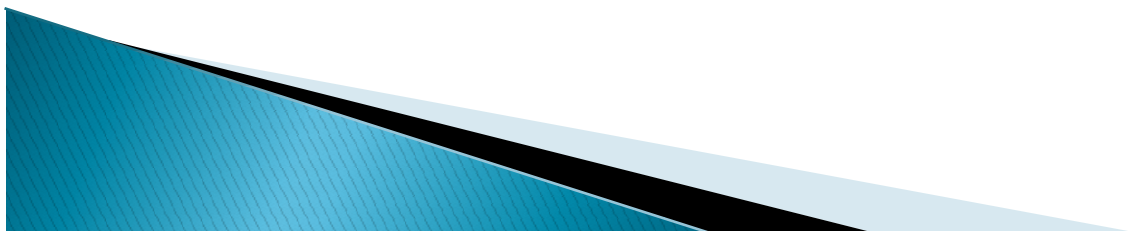
What Providers Can Do...

- ▶ Ongoing communication
 - Updates on child's progress
 - Involvement of IEP's or IFSP's
- ▶ Acceptance of a parent as the expert in the child's life
- ▶ Assurance
 - The child is in a safe and healthy environment



Child Care Information

- ▶ Visit www.ndchildcare.org
 - Parents (including online search option)
 - Providers
 - Training
 - Community
 - Data and Publications
 - Contact Us





Contact Information

Parents:

Western ND: 1-800-450-7801

Eastern ND: 1-800-941-7003

Providers:

Western ND: 1-888-223-1510

Eastern ND: 1-800-452-3646

www.ndchildcare.org

